



## User Manual

# Cancelation/cross off a national transportation vehicle permit

V 1.1

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Land Transportation”  
Then select the Sub category “National transportation vehicle permits”.
  - you can view the service Info or start the service immediately by clicking on Start Button

The screenshot displays the MOEI Services Directory interface. On the left, a sidebar lists various service categories, with 'Land Transport' highlighted in a red box. Below it, sub-categories are listed: 'Car Club Services (10)', 'Operating License Services (9)', and 'National transportation vehicle permits (8)', which is also highlighted in a red box. The main content area features a search bar and a grid of service cards. The top-left card in the grid is highlighted with a red border and contains the text 'Land Transport' and 'Cancellation/cross off a national transportation vehicle permit'. Other cards in the grid include 'Issuing a national transportation vehicle permit', 'Modification of data and information for a national transportation vehicle permit', 'Removal of the suspension of a national transportation vehicle permit', 'Renewal of a national transportation vehicle permit', and 'Replacement for a lost/damaged permit for a national transportation vehicle...'. At the bottom right of the grid, there is a link that says 'All Services >'.


3. Then it will redirect you to the Login page, you can login by using UAE PASS.

The screenshot shows the login page with the heading 'Sign in to your account'. Below the heading is a button labeled 'Sign in with UAE PASS' with the UAE PASS logo. Underneath the button, there is a line of text: 'A single trusted digital identity for all citizens, residents and visitors.' At the bottom, there is a link: 'For more information please check the user manual from Here'.

**4. search for Card License No.**

**Cancelation/cross off a national transportation vehicle permit**

Main License No	Card License No
<input type="text"/>	<input type="text"/>
Chassis No	Local Plate Number
<input type="text"/>	<input type="text"/>

 **Search**

No data found

**5. Fill the application Information.**

Cancelation/cross off a national transportation vehicle permit

Service User Guide (pdf 0.9 MB)

**Basic Details**

Registration Centre  
Abu Dhabi Centre

Operating License No		Status	
Parking Space Available	1	No. Of Vehicles	-21
Parking Space Yard	0	Parking Space Type	0
Trans Station Available	False	Recover Service Available	False
No. of Administrative	2	Transport Type	Shipping between Emirates
Issue Date	17/02/2024	Expiry Date	16/02/2025
Capital	50000		

Vehicle permit No.		Status	Permanent - Active
Vehicle Main Activity	Transfer passengers	Operating Card Category	
Vehicles Category	Light (Less than 26)	No. of Passenger	34
Vehicle Load	1980	Traffic Symbol	
Nationality	United Arab Emirates	Chassis No	
Manufacturer		Manufacture Year	2008
Color	1	No. of Axles	0
Engine Capacity (cc)		Unladen weight	3795
Vehicle Type	6	Local Authority License	
Issue Date	23/02/2024	Expiry Date	22/02/2025
Vehicle Plate Number		More Information	

100% Form Completion

Save and Continue Later Next Back

Cancelation/cross off a national transportation vehicle permit

Service User Guide (pdf 0.9 MB)

**Upload Attachments**


A letter to whom it may concern from the company regarding the cancellation

Select or drag and drop files here  
(jpg, jpeg, png, bmp, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0% Form Completion

Save and Continue Later Previous Next Back

6. Submit the request by click on “Submit“.

Cancelation/cross off a national transportation vehicle permit (A205141146071024) 

**Submit and Finish**

Comments





Please Add Comments

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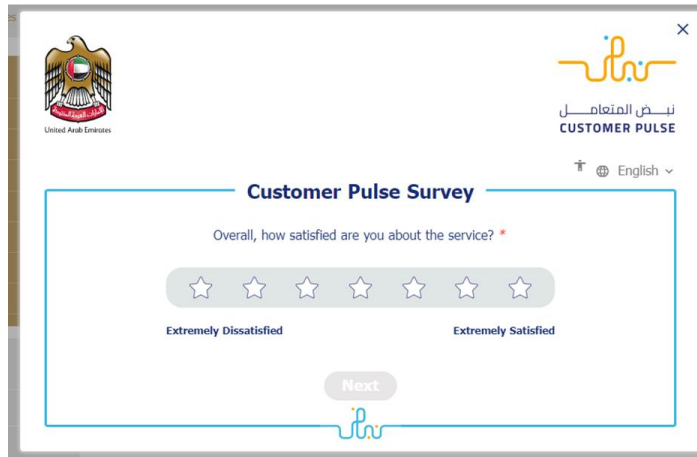
I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this \*

100% Form Completion

Application Date 07-10-2024  
Application Number A205141146071024

 Save and Continue Later  Previous  Submit  Back

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



The image shows a 'Customer Pulse Survey' pop-up window. It features the United Arab Emirates coat of arms and the 'CUSTOMER PULSE' logo. The survey question is 'Overall, how satisfied are you about the service? \*'. Below the question is a five-star rating scale with six stars visible, ranging from 'Extremely Dissatisfied' to 'Extremely Satisfied'. A 'Next' button is located at the bottom center of the survey area.



English

### Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Service accessibility in the Smart Application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease & Simplicity of Service Application Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and Variety of payment options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possibility of Service Status Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Completion time was reasonable & within my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Previous Next



English

### Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous Submit



8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the arrow as shown in the image below

Dashboard

My Applications

My Payments

Notifications

Welcome, Test User

b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

### My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

**Search**   **Reset Filters**